

TAXPAYER ADVOCATE SERVICE

YOUR VOICE AT THE IRS

www.taxpayeradvocate.irs.gov/

ABOUT TAS – WHO WE ARE

- Independent organization within the IRS
- Provide free service to all eligible taxpayers, including:
 - Individual taxpayers
 - Businesses
 - Tax-exempt organizations
 - More
- No income limits for eligibility

*Your Voice
at the IRS*

ABOUT TAS

TAS Functions by Law

- Assist taxpayers in resolving tax problems with the IRS
- Identify areas where taxpayers have problems dealing with the IRS
- To the extent possible, propose changes in the administrative practices of the IRS to mitigate problems
- Identify potential legislative changes to mitigate such problems

About TAS – Offices

- Office of the Taxpayer Advocate
 - Washington, D.C.
- Local TAS offices nationwide
 - One (or more) in every state
 - One in Washington, D.C.
 - One in Puerto Rico

*Your Voice
at the IRS*

About TAS – What We Do

- Protect your rights by striving to ensure you are treated fairly and understand your rights as outlined in the Taxpayer Bill of Rights.
- Help taxpayers where a system failed to operate as intended or efforts failed to resolve the problem within the IRS.
- If you qualify for help, TAS is with you at every turn and does everything possible to assist – TAS is *Your Voice at the IRS!*

***Your Voice
at the IRS***

When to come to us for tax account help

In general, come to us when:

- You are experiencing a financial/economic hardship or an immediate threat of adverse action
- You are not able to resolve the issue through normal IRS channels
- You've tried to contact the IRS, but no one has responded, or the IRS hasn't responded by the date promised

Learn more about eligibility at:

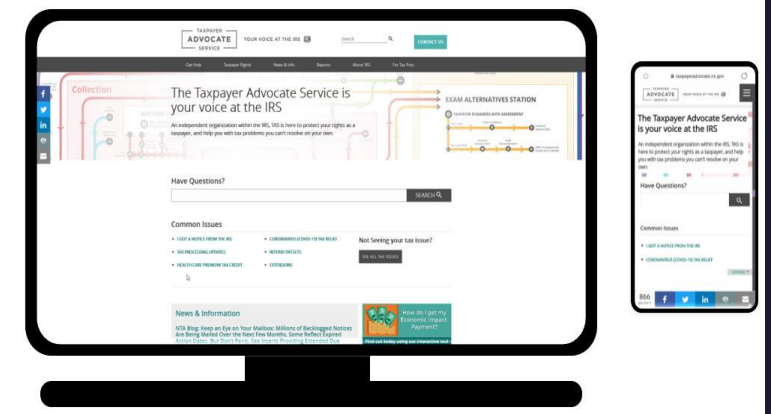
www.taxpayeradvocate.irs.gov/can-tas-help-me-with-my-tax-issue/

CONTACTING TAS FOR CASE HELP

- Use the 'Can TAS help me with my tax issue?' tool:
www.taxpayeradvocate.irs.gov/can-tas-help-me-with-my-tax-issue/

If the answer is yes:

- Fax or phone your Local Taxpayer Advocate listed in Publication 1546, *Your Voice at the IRS* or at
www.taxpayeradvocate.irs.gov/contact-us/
- Call the NTA Case Intake Line: [1-877-777-4778](tel:1-877-777-4778)
- Download Form 911, *Request for Taxpayer Advocate Service Assistance* www.irs.gov/pub/irs-pdf/f911.pdf



WANT TO KNOW MORE?

For more information, visit:

- taxpayeradvocate.irs.gov/
- es.taxpayeradvocate.irs.gov/ (Spanish)
- taxpayeradvocate.irs.gov/get-help/roadmap/
- taxpayeradvocate.irs.gov/tax-professionals/

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