



Preventing Medicare Fraud, Waste, and Abuse



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Office of Program Operations & Local Engagement (OPOLE)

Fraud & Abuse Information on Medicare.gov

Reporting Medicare fraud & abuse

Medicare fraud and abuse can happen anywhere. It's important that you protect your Medicare card, number, and other personal information, and check your Medicare claims regularly. [What are some examples of Medicare fraud?](#) ⓘ

To help spot and prevent Medicare fraud and abuse:

- Compare the dates and services on your calendar with the Medicare statements you get to make sure you got each service listed and that all the details are correct.
- Protect your personal information and become familiar with [how Medicare uses it](#).
- Know [what a Medicare health or drug plan can and can't do](#) before you join. If you join a Medicare health or drug plan, the plan will let you know how it will use your personal information.
- Learn more about Medicare and [recent scams](#).



If you suspect fraud call 1-800-MEDICARE (1-800-633-4227) or [Report Medicare Fraud online](#).

If you have a Medicare Advantage Plan or Medicare drug plan you can also call the Investigations Medicare Drug Integrity Contractor (I-MEDIC) at 1-877-7SAFERX (1-877-772-3379). [What information should I have ready when I call?](#) ⓘ

Protect yourself from medical identity theft

Medical identity theft is a serious crime that happens when someone uses your personal information without your consent to commit Medicare fraud or other crimes. Use the following tips to protect yourself from becoming a victim.

Beware of Marketing Fraud

Medicare.gov and 1-800-MEDICARE are the official sources of Medicare information. Watch out for people who:

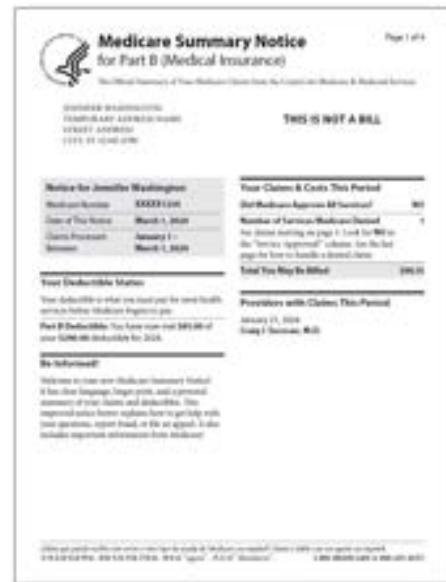
- Pressure you to join their plan
- Say they represent Medicare or give you a service for free
- Call your home without permission
- Say that you'll lose your Medicare benefits if you don't sign up for their plan
- Require you to provide contact information at a plan event

Medicare is taking quick actions to prevent health care fraud, waste, and abuse. Visit [CMS.gov/fraud](https://www.cms.gov/fraud) to learn about success stories fighting fraud.

Medicare Summary Notice

You can sign up to get your MSNs electronically

- You'll get an email every month when your MSNs are available in your Medicare account
- If you choose paper copies, they'll be mailed every 6 months




Go Digital with Medicare

- Get Medicare resources at your fingertips! Log into (or create) your secure Medicare account at [Medicare.gov/account](https://www.Medicare.gov/account). You can save your prescriptions and preferred pharmacy, get electronic Medicare Summary Notices (MSNs), and more at any time.
- If you need to save, print, or share Medicare information with a trusted representative (like a close family member), you'll have control over that information with your online account.
- Now's also a great time to sign up for official Medicare email at [Medicare.gov](https://www.Medicare.gov):
 - Get information on how to get the most out of Medicare
 - Get important reminders about Medicare Open Enrollment
 - Stay informed with health & wellness information

Explanation of Benefits (EOB)

- Provided by Medicare Advantage Plans and Medicare drug plans
- Gives enrollees clear and timely information about their medical and/or drug claims




PO Box 789
Anytown, USA 12345-6789

JENNIFER WASHINGTON
123 EXAMPLE STREET
APARTMENT A
ANYTOWN, USA 12345-6789

THIS IS NOT A BILL

Notice for Jennifer Washington	
Your Medicare Number	2CG5BJ6K570
Date of This Notice	April 15, 2024
Claims for	March 2024

Your Medicare Part D Explanation of Benefits (EOB)

This is your "Explanation of Benefits" (EOB) for your Medicare prescription drug coverage (Part D). Your EOB shows the prescriptions you filled, what we paid, what you and others have paid, and what counts towards your Out-of-Pocket Costs and your Total Drug Costs.

- **Your EOB is not a bill.**
If you paid a co-pay or coinsurance for your drug, the EOB should show the amount you paid.

Birchwood Member Services
If you have questions or need help, call us toll-free Monday through Friday from 8 a.m. to 5 p.m.
1-800-222-3333
1-888-444-5555 for TTY/TDD only

Or visit our website:
www.birchwood.com

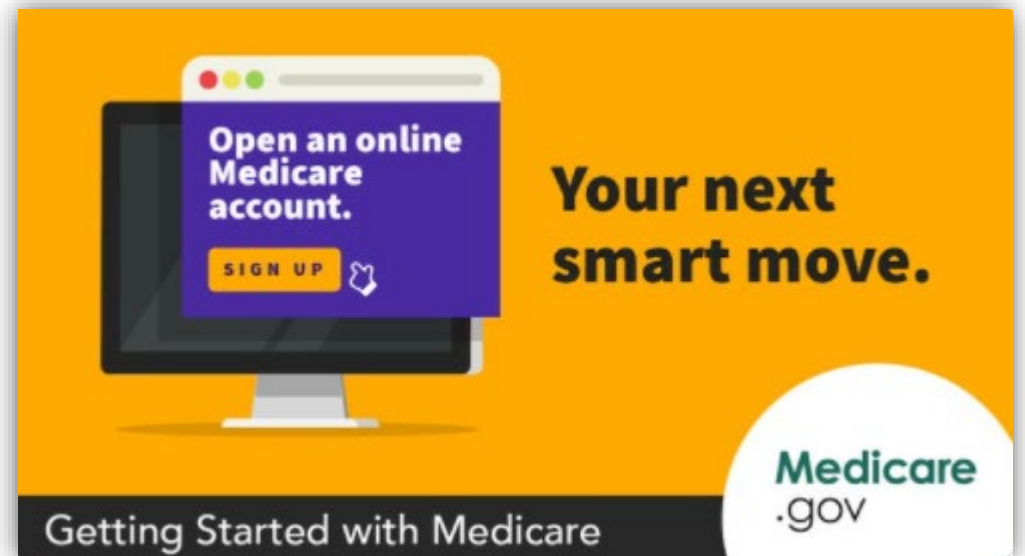
For languages other than English:
Español 1-800-331-2345 (Spanish)
Русский 1-800-331-5678 (Russian)
Tiếng Việt 1-800-331-7777 (Vietnamese)

Need large print or another format?

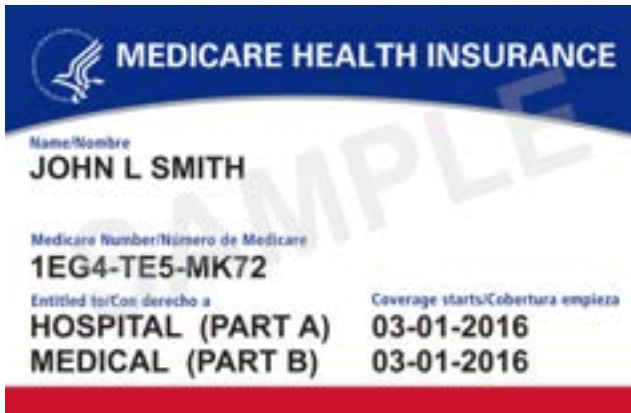
Medicare Account on Medicare.gov

Access your Medicare information anytime to:

- Print an official copy of your Medicare card
- Access and share your electronic health information
- View your Original Medicare claims
- Learn about your Medicare premiums, and pay them online if you get a bill from Medicare
- Find plans in your area
- Get help through live chat



Protecting Personal Information



- Your Medicare card has a number that's unique to you
- Only share personal information with people you trust:
 - Doctors, other health care providers, and plans approved by Medicare
 - Insurers who pay benefits on your behalf

“4 Rs” for Fighting Medicare Fraud

- **Record** appointments and services
- **Review** services provided
- **Report** suspected fraud
- **Remember** to protect personal information (“guard your card”)



For more information, visit [Medicare.gov/publications](https://www.Medicare.gov/publications) to review “4 Rs for Fighting Medicare Fraud” (Medicare Product No. 11610)

Contact Medicare

- Call to make a complaint and report fraud
- Have this information ready:
 - Provider's name and any identifying number you have
 - Information about the item or service, including date and payment amount
 - Date on your MSN
 - Your name and Medicare Number



**If you have concerns call Medicare at
1-800-MEDICARE (1-800-633-4227);
TTY: 1-877-486-2048**

The Senior Medicare Patrol (SMP)

- **Educates people with Medicare** on preventing, identifying, and reporting health care fraud
- **Seeks volunteers** to represent their communities
- **Hears complaints** from people with Medicare
- **Report Fraud Online to SMP:**
<https://www.insurance.wa.gov/webform/report-medicare-fraud-shiba>
- **Or over the phone:** [800-562-6900](tel:800-562-6900)



Let's Stay Connected!!



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